

northwest institute for contemporary learning inc.

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Schools and Libraries Division 100 South Jefferson Road

P.O. Box 902

Whippany, New Jersey 07981

Re: Bill entity number:

Form 471 Application # 570926 Funding Request Number 1576455

Funding Year:

2007 (7/1/07-6/30/08)

227404

February 14, 2012

To Whom It May Concern:

This letter is in response to the letter we received on December 20, 2011 and the appeal that we wish to make.

I was under the impression that this matter was taken care of while I was out of the office due to a leave of absence (personal illness and tragedy). A letter from Ms. Barbara Cannan dated October 17, 2011 was sent to Northwest Institute in regards to our appeal requesting additional information. That information was prepared by myself and was faxed back (please see copy of requested information dated November 1, 2011).

Upon my recent return I have learned from the correspondence we received on December 20, 2011 that our appeal was denied due to lack of information received. We would like for this information to be considered in the appeal process. We are most willing to abide and comply with all rules and regulations set by the Schools and Libraries Division.

If you are in need of any additional information, please contact our office at the above address.

Thanking You in Advance,

Shirlonda Allisøn Northwest Institute

Genri + Litting Our Communities Changing Our World



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Universal Service Administrative Company

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Re: Bill entity number:

227404 Form 471 Application # 570926 1576455

Funding Request Number Funding Year:

2007 (7/1/07-6/30/08)

November 1, 2011

Dear Ms. Cannan:

Attached you find the additional information requested from your October 17, 2011

correspondence.

If you are in need of any additional information, feel free to contact our office at the above number.

Shirlonda/Allison

Northwest Institute

- 1. Please provide in detail how the cost of maintenance was derived. This breakdown should include the cost of maintenance for each piece of equipment or the total hours of maintenance and the number of hours of maintenance for each individual piece of equipment and should reconcile to the total amount of \$21,600 for 12 months.
- *See estimate attached.
- *The equipment is as follows:
 - a. DHCP server
 - b. Router to network
 - c. Our Firewall
 - d. Switches
 - e. Network Wires Cat5
 - f. Video Cables RG6
 - g. UPS/Battery Backup for Switches, Router, & Server
 - h. Video Components In MDF Room, at the K-8 Building
 - i. Listed below:

Master Control Unit

PVBX

Codec

Video Amplifier

Video Channel Modulator

- *We don't know how to break the cost of each item. When the equipment is down, we call the vendor and they charge their rate for networking services of \$150 per hour.
- 2. It is not clear whether travel charges are included in your basic maintenance request. If your request for basic maintenance include travel charges, please indicate the total cost of travel alone, the number of trips the vendor will be making to the entity, and indicate how the cost of travel was derived.

After speaking with the vendor, he estimates it is about \$25 per trip, which is broken down for gas and time to get here.

- 3. On the vendor documentation provided, you have indicated Cat5 cabling drops. Please answer the following questions regarding these cabling drops:
 - a. How many cabling drops are being requested

Elementary 70 drops: 30 in the lab, 25 in the classrooms, & 15 in the lab <u>Pre-K</u> 24 drops: There are 4 open areas with 6 drops each 94 drops in total for both buildings.

b. What is the total cost of the maintenance on these cabling drops?

This information cannot be determined since we have had several theft instances each year. This area is a high risk, high crime area. We have had several instances where copper was stolen from our property causing internet power and telephone usage being disabled. Our vendor came out and got the internet and phones back up and running. Reprogramming the switches and our DHCP server.

4. How many buildings are located at this campus to be maintained?

Two = One Elementary located at 5108 W. Division St One Pre-K located at 4040 W. Division St

5. How many total rooms are associated with the maintenance request?

<u>Elementary:</u> 5 classrooms, 1 library, 1 lab, 1 multi-purpose room, 4 offices that work directly with the students, & 1 lunch room,

Pre-K: 4 Pre-K classrooms

Total of 17 rooms in both buildings.

6. How many total teachers and staff are located at the entity?

Elementary: 8 teachers, 1 librarian

Pre-K: 4 teachers

7. What is the hourly technician rate for maintenance?

\$150 per hour including travel

8. Please indicate if there are any special circumstances, rationale, or justification that we should be aware of that would validate your funding request as cost effective:

Yes, we always applied each year and you go through an initial review and then a final review before being approved. Your team did approved us, not by one person but by more then one person and there was no question about price then. If price was a question it should have been address then.

NORTHWEST INSTITUTE 5108 W. DIVISION CHICAGO, ILLINOIS 60651

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